

SYSTEM AND METHOD FOR MANAGING RECOGNITION ERRORS IN
A MULTIPLE DIALOG STATE ENVIRONMENT

ABSTRACT OF THE DISCLOSURE

5 A system for managing recognition errors in a
multiple dialog state environment incorporates an error
management module. The error management module includes
error counters and error set points associated with the
system globally as well as associated with specific
dialog states. User interaction within the system may
then be managed based upon the status of the error
counters in relation to the error set points.